

Tenant Questionnaire

1. Are you a tenant in a privately rented accommodation?

Yes/No

2. If you answered no to the previous question, please could you specify your tenancy situation (please tick one)

Owner occupier

Housing Association tenant

Other social tenant

Living with family

3. How long have you lived in this area? (please tick one)

Less than 6 months

6 -12 months

1-2 years

2-5 years

5-10 years

More than 10 years

4. How long have you lived in your current property? (please tick one)

Less than 6 months

6 -12 months

1-2 years

2-5 years

5-10 years

More than 10 years

5. if you have lived in your current property for less than 5 years, how many properties have you lived in over the past 5 years (please tick one)

1 2 3 4 5 More

6. What type of property do you live in? (please tick one)

Terraced house

Semi detached

Detached

Bungalow

Flat

House in multiple occupation or shared house

Other, please specify.....

7. How many bedrooms are there in your property? (please tick one)

1 2 3 4 5 More

8. how many families live in your property? (please tick one)

1 2 3 4 5 More

9. How many adults live in your property?

1 2 3 4 5 More

10. How many children live in your property?

1 2 3 4 5 More

11. How long do you intend to remain living in your current area?

Less than 6 months

6 -12 months

1-2 years

2-5 years

5-10 years

More than 10 years

12. If you are a tenant in a private rented property has your landlord provided you with any of the following? (please tick all that apply)

Tenancy Agreement

Proof of rent deposit if taken

Copy gas safe certificate

Copy electrical installation condition report

Copy energy performance certificate

Does your landlord give you 24 hours notice before attending the property unless in an emergency

Deal with requests for repairs promptly

Keep the property in good condition, including boundary fences and free from graffiti

Copy of current selective licensing conditions

Details of how to make a complaint or request a repair

Details of your responsibilities as a tenant

Details of how to manage and dispose of your household waste and unwanted items

13. What do you like most about the area you live in? (tick as many as apply)

Access to nature/open space

Activities for teenagers

Affordable decent housing

Litter

Fly tipping/ Rubbish dumping

Community Activities

Cultural Facilities

Education Provision

Facilities for young children

Job Prospects

Shopping Facilities

Vibrant Nightlife

Sports and Leisure Facilities

Wage levels and cost of living

Health Services

Other, please specify

14. What most need improving about your area? (tick as many as apply)

Access to nature/open space

Activities for teenagers

Affordable decent housing

Clean streets

Community Activities

Cultural Facilities

Education Provision

Facilities for young children

Job Prospects

Shopping Facilities

The levels of Crime

The level of pollution

The level of traffic congestion

Sports and Leisure Facilities

Wage levels and cost of living

Health Services

Other, please specify

15. Thinking about the area, how much of a problem are the following on a scale of 1-10, with 10 being the highest problem and 1 being the lowest?

Loud Noise 1 2 3 4 5 6 7 8 9 10

Neglected/run down properties 1 2 3 4 5 6 7 8 9 10

Noise from Cars/parking 1 2 3 4 5 6 7 8 9 10

Nuisance Neighbours 1 2 3 4 5 6 7 8 9 10

Litter 1 2 3 4 5 6 7 8 9 10

Flytipping/Rubbish dumping 1 2 3 4 5 6 7 8 9 10

People not treating others with consideration 1 2 3 4 5 6 7 8 9 10

Drug dealing or drug related crime 1 2 3 4 5 6 7 8 9 10

Large gatherings in the Street 1 2 3 4 5 6 7 8 9 10

16. Do you feel safe in your own home and the area around it?

Yes/No

If no, please state why.....

17. Have you ever been a victim or witness of any anti-social behaviour in your area?

Yes/No

If you answered yes can you provide details:

18. Thinking about the properties in your area that are owned by private landlords, have you experienced or witnessed anti-social behaviour from tenants of those properties? (please tick one)

Yes/No

19. Again, thinking about properties in your area owned by private landlords, do you think the owners maintain the properties to a good standard? (please tick one)

Yes/No/Don't Know

20. Overall, would you say that the landlords in your area are responsibly in letting, managing and maintaining their properties? (please tick one)

Yes/No/Don't Know

21. Do you think that private landlords take appropriate action against tenants who cause a nuisance or anti-social behaviour? (please tick one)

Yes/No/Don't Know

22. Local authorities can choose to require landlords to obtain a licence before they can rent out properties. This gives them more knowledge of who landlords are, and powers to improve management standards and offer support to landlords. This is called 'Selective Licensing'. Would you support the introduction of Selective Licensing in your area? (please tick one)

Yes/No/Don't Know

23. Having read the information about selective licensing in the brochure or on the Peterborough City Council website, would you support Selective Licensing being introduced in your area?

Yes/No/ Don't Know

24. On a scale of 1 – 10, with 1 being the lowest and 10 being the highest, how effective do you think Peterborough City Council is in dealing with anti-social behaviour in your area?

1 2 3 4 5 6 7 8 9 10

25. On a scale of 1 – 10, with 1 being the lowest and 10 being the highest, how effective do you think the Police are in dealing with anti-social behaviour in your area?

1 2 3 4 5 6 7 8 9 10

26. Is there anything else that you would want to tell us about?